



### International rates and banding

Our international pricing structure splits all destinations into five bands: A, B, C, D and E.

The costs for making calls (landline and mobile) to each of these bands are presented in our International Call Rate Tariff below and you can source the destination you're calling and find its applicable banding below.

Calls are subject to a minimum length of one second and are rounded up to the nearest minute (e.g. if a call lasts 25 seconds, it will be rounded up to one minute on your bill).

Band	Call Connection Fee	UK Local and National	Mobile	Services
A	19p per call	15ppm	45ppm	15ppm
B	19p per call	15ppm	55ppm	15ppm
C	19p per call	51ppm	60ppm	51ppm
D	19p per call	51ppm	80ppm	51ppm
E	19p per call	£1.50pm	£1.50pm	£1.50pm

All prices are inc. VAT

Destination	New Band
Andorra	A
Austria	A
Austria Corporate	A
Austria Major Localities	A
Austria Mobile	A
Azores	A
Belgium	A
Channel Isles Mobile (f)	A
Croatia	A
Cyprus	A
Cyprus Mobile	A
Czech Republic	A
Czech Republic Major Localities	A
Czech Republic Mobile	A
Denmark	A
Dominican Republic Mobile	A
Finland Mobile	A
France	A
France CLEC	A
France Mobile	A
France Special	A
Germany	A
Germany Mobile	A
Gibraltar	A
Greece	A

Destination	New Band
Greece Major Localities	A
Greece Mobile	A
Hungary	A
Hungary Mobile	A
Iceland	A
Ireland	A
Ireland Major Localities	A
Ireland Mobile	A
Ireland Non Geographic	A
Ireland PNS	A
Israel Mobile	A
Italy	A
Italy Mobile	A
Latvia	A
Latvia	A
Latvia Mobile	A
Luxembourg	A
Luxembourg	A
Madeira Major Localities	A
Netherlands	A
Netherlands Mobile	A
Norway	A
Norway Mobile	A
Poland	A
Poland Mobile	A

Destination	New Band
Poland OLO	A
Portugal	A
Portugal Major Localities	A
Portugal Mobile	A
Portugal OLO	A
Romania Major Localities	A
Serbia	A
Slovak Republic	A
Slovakia Major Localities	A
Spain	A
Spain	A
Spain Canary Islands	A
Spain Mobile	A
Sweden	A
Sweden Mobile	A
Sweden Shared Cost	A
Switzerland	A
Trinidad & Tobago Mobile	A
Turkey	A
Turkey Cyprus Northern	A
Turkey Major Localities	A
Turkey Mobile	A
Turkey OLO	A
Vatican City	A
Argentina	B

Destination	New Band	Destination	New Band	Destination	New Band
Argentina Major Localities	B	Hong Kong Mobile	B	Pakistan Mobile	B
Argentina Mobile	B	India	B	Paraguay	B
Australia	B	India Major Localities	B	Paraguay Major Localities	B
Australia Major Localities	B	India Mobile	B	Paraguay Mobile	B
Australia Mobile	B	Iran	B	Peru Major Localities	B
Bahrain	B	Iraq	B	Peru Mobile	B
Bahrain Major Localities	B	Iraq Mobile	B	Puerto Rico	B
Bahrain Mobile	B	Iraq WLL	B	Puerto Rico Mobile	B
Bangladesh Mobile	B	Israel	B	Romania	B
Bermuda Mobile	B	Japan	B	Russian Federation	B
Bonaire Mobile	B	Japan Major Localities	B	Russian Federation Major Localities	B
Brazil	B	Japan Mobile	B	Russian Federation Mobile	B
Brazil Major Localities	B	Jordan Mobile	B	Russian Federation Zone 1	B
Brunei Darussalam	B	Kazakhstan Mobile	B	Russian Federation Zone 2	B
Brunei Darussalam Mobile	B	Korea Republic	B	Russian Federation Zone 3	B
Canada	B	Macao Mobile	B	Russian Federation Zone 4	B
Canada Major Localities	B	Madeira	B	Saint Martin	B
China	B	Malaysia	B	Singapore	B
China Mobile	B	Malaysia Major Localities	B	Singapore Mobile	B
Colombia	B	Mexico	B	South Africa	B
Colombia Major Localities	B	Mexico Major Localities	B	Taiwan	B
Colombia Mobile	B	Mexico On-Net A	B	Taiwan Major Localities	B
Dominica	B	Monaco	B	USA	B
Estonia Mobile	B	New Zealand	B	USA - Alaska	B
Hong Kong	B	New Zealand Mobile	B	USA - Hawaii	B

Destination	New Band	Destination	New Band	Destination	New Band
USA DQ	B	Kazakhstan	C	Costa Rica	C
USA Premium	B	Kazakhstan Major Localities	C	Costa Rica Mobile	C
Venezuela	B	Macao	C	Costa Rica Telefo	C
Vietnam Mobile	B	Macedonia	C	Egypt	C
Virgin Islands (US)	B	Macedonia Major Localities	C	Egypt Major Localities	C
Austria Special Services	C	South Africa Spec	C	France Premium	C
Belgium Mobile	C	Vietnam	C	Georgia	C
Bulgaria	C	Vietnam Major Localities	C	Germany Premium	C
Bulgaria OLO	C	Algeria	C	Indonesia	C
Estonia	C	Bahamas Mobile	C	Indonesia Major Localities	C
Finland Premium	C	Bangladesh	C	Indonesia Mobile	C
Iraq Major Localities	C	Bhutan	C	Jordan	C
Dominican Republic	C	Bhutan Mobile	C	Kenya	C
Finland	C	Bosnia & Herzegovina	C	Korea Republic Mobile	C
Malta	C	Bosnia & Herzegovina Major Localities	C	Kyrgyzstan Republic	C
Slovenia	C	Bosnia & Herzegovina Mobile	C	Kyrgyzstan Republic Major Localities	C
Trinidad & Tobago	C	Bosnia & Herzegovina Telecom Srpske	C	Kyrgyzstan Republic Mobile	C
Australia Special	C	Botswana	C	Laos	C
Bolivia	C	Burundi	C	Laos Mobile	C
Bolivia Equal Access	C	Burundi Mobile	C	Latvia Zone 2	C
Bolivia Major Localities	C	Burundi Special Service	C	Lebanon	C
Christmas Island	C	Cayman Islands	C	Malawi	C
Cocos Islands	C	Cayman Islands Mobile	C	Malawi Mobile	C
Estonia Major Localities	C	Chile Major Localities	C	Malaysia Mobile	C
Jordan Major Localities	C	Chile Mobile	C	Martinique	C

Destination	New Band
Mauritius	C
Mongolia	C
Mongolia Mobile	C
Montserrat	C
Morocco	C
Norway Special Services	C
Oman	C
Pakistan SCO	C
Panama	C
Peru	C
Philippines	C
Philippines Major Localities	C
Philippines On Net	C
Portugal Premium	C
Romania Telekom	C
Saint Vincent & the Grenadines	C
Saudi Arabia	C
Seychelles	C
Sri Lanka SLT	C
Taiwan Mobile	C
Thailand	C
Thailand Major Localities	C
Thailand Mobile	C
Turks & Caicos Islands	C
Uganda Mobile	C

Destination	New Band
Ukraine	C
Ukraine Major Localities	C
Ukraine Mobile	C
United Arab Emirates	C
United Arab Emirates Mobile	C
Uzbekistan	C
Uzbekistan Major Localities	C
Uzbekistan Mobile	C
Virgin Islands (UK)	C
Zambia	C
Zambia Mobile	C
Bulgaria Mobile	C
Andorra Mobile	D
Afghanistan	D
Afghanistan Mobile	D
Aland Islands	D
Albania	D
Albania Major Localities	D
Albania Mobile	D
Albania OLO	D
Algeria Mobile	D
American Samoa Mobile	D
Angola	D
Angola Mobile	D
Anguilla	D

Destination	New Band
Anguilla Mobile	D
Antigua & Barbuda Mobile	D
Armenia	D
Armenia Major Localities	D
Armenia Mobile	D
Armenia Non Geographic	D
Aruba	D
Aruba Mobile	D
Azerbaijan	D
Azerbaijan Major Localities	D
Azerbaijan Mobile	D
Bahamas	D
Barbados	D
Barbados Mobile	D
Belarus Mobile	D
Belize	D
Belize Mobile	D
Benin	D
Benin Mobile	D
Bermuda	D
Bolivia Mobile	D
Botswana Mobile	D
Brazil Mobile	D
Burkina Faso	D
Burkina Faso Mobile	D

Destination	New Band
Cambodia	D
Cambodia Mobile	D
Cameroon	D
Cameroon CDMA	D
Cameroon Mobile	D
Cape Verde Mobile	D
Central African Republic	D
Chad	D
Chad Mobile	D
Chile	D
Congo, Democratic Republic Mobile	D
Congo, People's Republic	D
Congo, People's Republic Mobile	D
Congo, People's Republic of CT	D
Croatia Mobile	D
Denmark Mobile	D
Dominica Mobile	D
Ecuador	D
Ecuador Major Localities	D
Ecuador Mobile	D
Egypt Mobile	D
El Salvador	D
El Salvador CTE	D
El Salvador Digicel	D
El Salvador Mobile	D

Destination	New Band
Equatorial Guinea Mobile	D
Eritrea Mobile	D
Ethiopia	D
Ethiopia Mobile	D
Faroe Islands	D
Faroe Islands Mobile	D
Fiji	D
Fiji Mobile	D
French Guiana	D
French Guiana Mobile	D
French Polynesia	D
French Polynesia Mobile	D
Gabon Mobile	D
Georgia Major Localities	D
Georgia Mobile	D
Ghana	D
Ghana Major Localities	D
Ghana Mobile	D
Gibraltar Mobile	D
Grenada	D
Grenada Mobile	D
Guadeloupe	D
Guadeloupe Mobile	D
Guam	D
Guatemala	D

Destination	New Band
Guatemala Major Localities	D
Guatemala Mobile	D
Guyana Mobile	D
Haiti	D
Haiti Major Localities	D
Haiti Mobile	D
Haiti Special	D
Honduras	D
Honduras Mobile	D
Honduras On Net	D
Iran Major Localities	D
Iran Mobile	D
Israel Major Localities	D
Jamaica	D
Jamaica Mobile	D
Kenya Mobile	D
Kuwait	D
Kuwait Mobile	D
Lebanon Mobile	D
Lesotho	D
Lesotho Mobile	D
Liberia	D
Liberia Mobile	D
Libya	D
Libya Mobile	D

Destination	New Band	Destination	New Band	Destination	New Band
Liechtenstein	D	Namibia Mobile	D	Qatar Mobile	D
Lithuania	D	Nepal	D	Reunion Mobile	D
Lithuania Mobile	D	Nepal Mobile	D	Romania Mobile	D
Luxembourg Mobile	D	Nepal Utl Onnet	D	Rwandese Major Localities	D
Macedonia Mobile	D	Netherlands Business	D	Rwandese Republic	D
Madagascar Mobile	D	New Caledonia	D	Rwandese Republic Mobile	D
Mali Mobile	D	New Caledonia Mobile	D	Saint Kitts & Nevis	D
Malta Mobile	D	Nicaragua	D	Saint Kitts & Nevis Mobile	D
Martinique Mobile	D	Nicaragua Mobile	D	Saint Lucia	D
Mauritania	D	Niger Mobile	D	Saint Lucia Mobile	D
Mauritania Mobile	D	Nigeria	D	Saint Pierre & Miquelon Mobile	D
Mauritius Mobile	D	Nigeria Globacom	D	Samoa Mobile	D
Mayotte Mobile	D	Nigeria Major Localities	D	San Marino Mobile	D
Mexico Mobile	D	Nigeria Mobile	D	San Marino Premium	D
Micronesia	D	Nigeria Multilinks	D	Saudi Arabia Mobile	D
Moldova	D	Nigeria Visafone	D	Senegal	D
Moldova Mobile	D	Norfolk Island	D	Senegal Mobile	D
Moldova, Republic of Premium	D	Oman Mobile	D	Serbia Ipko Fixnet	D
Monaco Mobile	D	Pakistan	D	Serbia Major Localities	D
Montenegro	D	Palau Mobile	D	Serbia Mobile	D
Montserrat Mobile	D	Palestinian Territory Mobile	D	Serbia Orion	D
Mozambique	D	Panama Mobile	D	Seychelles Mobile	D
Mozambique Mobile	D	Panama Premium	D	Seychelles Special	D
Myanmar	D	Philippines Mobile	D	Sint Maarten	D
Namibia	D	Qatar	D	South Africa Major Localities	D

Destination	New Band
South Africa Mobile	D
South Sudan Mobile	D
Sri Lanka	D
Sri Lanka Bell	D
Sri Lanka DBN	D
Sri Lanka Mobile	D
Sri Lanka WLL	D
Sudan	D
Sudan Major Localities	D
Sudan Mobile	D
Suriname	D
Suriname Mobile	D
Swaziland	D
Swaziland Mobile	D
Switzerland Mobile	D
Syria	D
Syria Mobile	D
Tajikistan	D
Tajikistan Major Localities	D
Tajikistan Mobile	D
Tanzania Mobile	D
Tonga Mobile	D
Turkmenistan	D
Turkmenistan Mobile	D
Turks & Caicos Islands Mobile	D

Destination	New Band
USA DQ	D
USA DQ	D
Uganda	D
Uganda MTN	D
Uganda Major Localities	D
Uganda Warid	D
Uruguay	D
Uruguay Mobile	D
Venezuela Mobile	D
Virgin Islands (UK) Mobile	D
Yemen	D
Yemen Mobile	D
Zimbabwe	D
Zimbabwe Mobile	D
Saint Vincent & the Grenadines Mobile	E
Samoa	E
Tanzania	E
Uruguay Major Localities	E
Slovak Republic Mobile	E
Spain Premium	E
Bonaire	E
Northern Marianas	E
Slovenia Alt Net A	E
Antigua & Barbuda	E
Belgium Special	E

Destination	New Band
Cote d'Ivoire	E
Cote d'Ivoire Mobile	E
Ethiopia Major Localities	E
Maldives Major Localities	E
Myanmar Mobile	E
Philippines Bayantel	E
Philippines Digitel	E
American Samoa	E
Antarctica Australian Territory	E
Belarus	E
Belarus Major Localities	E
Belarus Telematic	E
Cape Verde	E
Central African Republic Mobile	E
Comoros	E
Comoros Mobile	E
Congo, Democratic Republic	E
Cook Islands	E
Cote d'Ivoire MTN	E
Cuba	E
Cuba Mobile	E
Diego Garcia	E
Djibouti	E
Djibouti Mobile	E
East Timor	E



Destination	New Band
East Timor Mobile	E
Eritrea	E
Falkland Islands	E
Gabon	E
Gambia	E
Gambia Mobile	E
Greenland	E
Greenland Mobile	E
Guinea	E
Guinea Mobile	E
Guinea-Bissau	E
Guinea-Bissau Mobile	E
Guyana	E
Kiribati	E
Korea PDR	E
Liechtenstein Mobile	E
Lithuania Personal	E
Madagascar	E
Maldives	E
Maldives Mobile	E
Mali	E
Mali Orange	E
Marshall Islands	E
Mayotte	E
Montenegro Mobile	E

Destination	New Band
Morocco Mediatecom	E
Morocco Mobile	E
Morocco Wana WLL	E
Nauru	E
Nauru Mobile	E
Nepal Major Localities	E
Niger	E
Niger Spacemob	E
Niue	E
Palau	E
Papua New Guinea	E
Papua New Guinea Mobile	E
Reunion	E
Saint Helena	E
Saint Pierre & Miquelon	E
San Marino	E
Sao Tome & Principe	E
Sao Tome & Principe Mobile	E
Sao Tome & Principe Special	E
Senegal Major Localities	E
Sierra Leone	E
Sierra Leone Major Localities	E
Sierra Leone Mobile	E
Slovenia Mobile	E
Solomon Islands	E

Destination	New Band
Somalia	E
Somalia Golis	E
Somalia Major Localities	E
Somalia Mobile	E
Somalia Premium	E
Somalia Soltelco	E
Somalia Somafone	E
Somalia Somtel	E
Somalia Telcom	E
Somalia Telesom	E
South Sudan	E
Switzerland Corp	E
Tanzania, United Republic of Major Localities	E
Tanzania, United Republic of Zantel	E
Togolese Republic	E
Togolese Republic Mobile	E
Tokelau	E
Tonga	E
Tristan da Cunha	E
Tunisia	E
Tunisia Mobile	E
Tuvalu	E
Vanuatu	E
Vanuatu Mobile	E
Wallis & Futuna Islands	E
Equatorial Guinea	E