

Leased Lines

Guaranteed performance for your critical business data

Zen provides a first-class Internet experience with dedicated Leased Lines connections from 10Mbps up to 1Gbps. We offer a business class Service Level Agreement (SLA) with 100% availability target to deliver dedicated, fixed bandwidth for data, voice and video.

Features and benefits of our Leased Line solutions

- **Security** - a Leased Line is dedicated to you and does not share capacity with other users. We can boost your network defences further with a state of the art managed Unified Threat Management (UTM) firewall
- **Flexibility** – adapt quickly to changing business needs by upgrading bandwidth at short notice. You can increase capacity as your business grows, only paying for the bandwidth you require
- **Reliability** - our numerous industry awards reflect the dedication we apply to providing the best possible customer experience for all our services. We only supply products that have passed our stringent 'fit for purpose' testing
- **24/7 Support** - from industry leading Technical Experts
- **4 Hour Onsite Support** – in the event of a managed router fault, we will dispatch an engineer to swap out defective hardware within 4 hours
- **Future Proof** - our Leased Line products are inherently scalable and utilise the latest connectivity technologies. They are suitable for providing access to Internet based business applications or converged Voice, Data or Video solutions on a Private Line or IP VPN
- **Zen Network Investment** – our commitment to invest in the best technology and build our network capacity ahead of demand ensures optimum performance of your traffic
- **Hardware** – our Leased Lines come with a fully managed router and assurance backup for monitoring and failover

Why choose a Leased Line?

Leased Lines provide your business with guaranteed symmetrical connectivity reinforced by a premium 100% availability SLA.

Leased Lines are an ideal solution for your business if you:

- have several offices or buildings spread across a local area
- require guaranteed Internet bandwidth
- need to transfer large quantities of data quickly and reliably between sites for data backup and disaster recovery
- are running costly older technologies - Ethernet is scalable and can create cost savings
- require a circuit that can be delivered in as little as 20 working days

We have recently invested £3.5 million in the deployment of over 200 Ethernet Points of Presence (PoPs) which enables us to offer competitively priced business class connectivity covering the requirements of small offices through to large data centres.



Product Guide

IT Infrastructure Experts

Larger organisations can maximise investment and use Leased Lines to create a Virtual Private Network (IP VPN). IP VPNs equip organisations with a private fully managed Wide Area Network (WAN) that guarantees the performance of your Voice, multimedia and application traffic. Complemented by a comprehensive Managed Cloud and Security portfolio, our custom-built solutions enable you to tackle any communication challenge while taking advantage of the latest unified communications solutions to boost productivity and cut costs.

Why Choose Zen Internet?

Our unique combination of UK based Technical Expertise and customer focused service excellence makes us easy to do business with. In addition, as a privately owned and managed company, we have a stable and secure business model which makes us a safe and long-term business partner.

UK Customer Support

Customers can ring our UK call centre 24/7 and talk instantly to a Technical Expert. There are no time limits or call scripts – customers simply get unlimited access to our experts for as long as they need. Our customer centric approach extends to pre-sales support for IP VPNs, alongside support and guidance on Leased Lines.

Investment

Our privately held status means we're free to maximise investment in expanding our network and service portfolio UK wide as we see fit. In addition, our innovative approach to delivering Fibre Optic Broadband means we can pass savings directly on to our customers.

Expertise

Our staff are experts in their field and our reputation is one of the best in the business. For the last six years we have been purpose building IP VPN solutions for leading brands who now view us as their critical IT infrastructure partner.

Range of Services

Our range of B2B services allow organisations to communicate, operate and transact with confidence. We are much more than 'just a broadband company', we provide the application delivery infrastructure required to compete in today's highly connected world.

We provide service options that scale from micro businesses through to enterprise and multi-site operations.

In addition to Leased Lines, IP VPN, Fibre Optic Broadband, Business Broadband and Business Talk, our product portfolio also includes:

- Managed Firewalls
- Domain Names
- Web Hosting
- Managed Hosting
- Dedicated Servers
- Colocation
- Data Backup
- Voice



Zen Internet

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